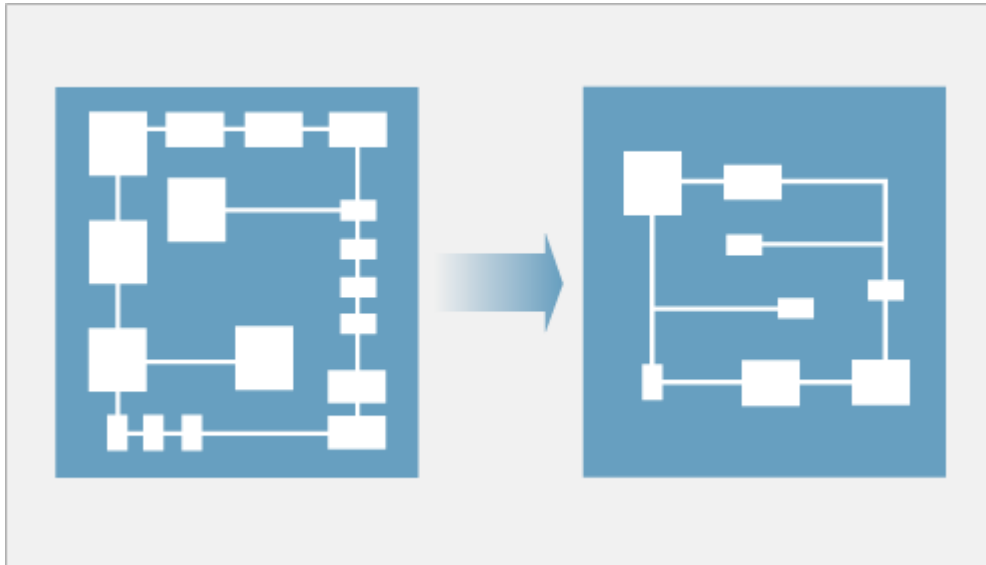


Gathering Data

Most companies find it necessary to follow the principle of "what gets measured gets done". Measuring performance requires gathering relevant data and analysing it to pinpoint important trends and pick out problem areas.

Collecting and collating pertinent information takes time; the scope of data sets must be established as must the methodology used to collect the data itself.

SMS helps organisations review workflow processes and identify key areas for inspection and improvement. As part of that mandate, SMS has developed a data gathering form wizard. Available either as a web based system with all the flexibility inherent in that design or on a handheld device for mobile or difficult conditions. I-Forms allow data to be entered quickly and transmitted back to a central store for analysis.



FEATURES AND BENEFITS

1. Cost Factors

Internet technology allows data to be gathered quickly and easily regardless of location and conditions. Data can be entered online using desktop or portable computers, or the latest handheld devices. Synchronisation with central data store allows new forms, and changes to existing forms, to be published continuously with low cost overhead.

System rollout, administration and maintenance are less complicated and thus very cost effective. Greatly reduced cost and carbon footprint compared with traditional paper based forms

2. Management Control

Checks and validation ensures data is complete and accurate when input. Comprehensive workflow engine ensures data is gathered in the correct order and in a consistent form. Collected data is designed to seamlessly feed SMS integrated systems for analysis and Information Management systems.

3. User interface

Form browser enables users to easily review previously completed forms. Key word search on form title/id enables users to quickly find forms. Information automatically entered in forms when a common source is available.

4. Security

High-grade security architecture ensures sensitive information remains private.